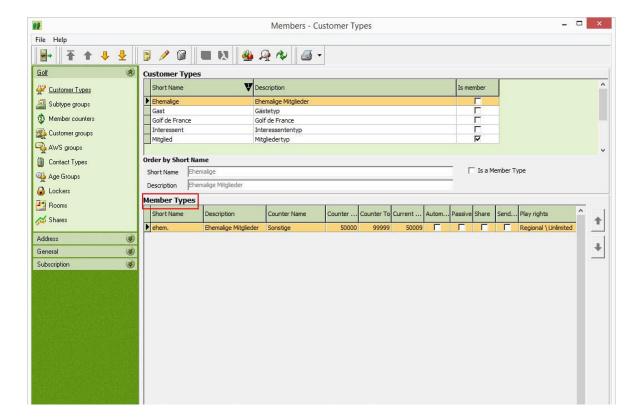


FAQ | Membership Administration

Difference between the Date of Leaving the Club and the Date of Leaving the DGV

1[2]

The field **Date of leave** refers to the Club and indicates the day from which on a customer's member type has to be changed. The subtype settings have the effect that for instance fees or contributions are no longer charged from a leaving customer's account or that a notification for the task manager is created.



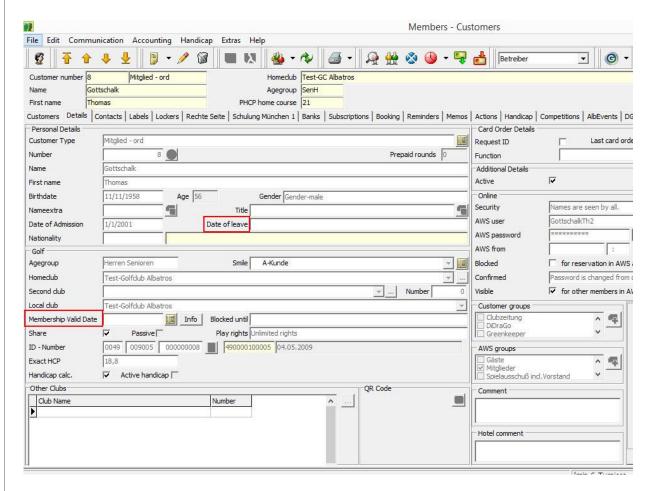


FAQ | Membership Administration

Difference between the Date of Leaving the Club and the Date of Leaving the DGV

2 [2]

The field *Membership Valid Date* refers to the date of leaving the DGV which means that the customer is actually deleted from the DGV intranet and thus no longer available for other clubs.



Our team provides you with support for all questions relating to the operation of our software and is therefore at your disposal every day from 9 a.m. to 6 p.m. and during the season from April to September from 8 a.m. to 8 p.m. Support: +49 721 - 183 49-0